

PERSON SPECIFICATION Climbing Wall Instructor Vacancy Ref: N1853

Criteria	Essential/	Application Form / Supporting
	Desirable	Statements/ Interview *
Possess the Climbing Wall Leading Award, or MIA.	Essential	Application Form
Good understanding of health and safety issues	Essential	Interview
affecting climbing walls.		
Route setting experience.	Essential	Supporting Statements/ Interview
Able to use appropriate climbing equipment and	Essential	Interview
identify safety issues with such equipment.		
Good personal organisation and interpersonal	Essential	Supporting Statements/ Interview
skills.		
Possess a current first aid certificate.	Essential	Application form
Previous experience of a similar role in a customer	Desirable	Application Form
focused environment.		
Experience of working with the public in a busy	Desirable	Supporting Statements/Interview
service environment ensuring that the experience		
of each customer is positive and satisfactory.		
Good communication skills both written and verbal	Desirable	Application Form/Supporting
and the ability to clearly demonstrate safe practical		Statements/ Interview
skills. Computer literacy.		
Experience writing and implementing risk	Desirable	Supporting Statements/ Interview
assessments.		
Marketing skills.	Desirable	Supporting Statements/Interview
Effective team member with a flexible approach to	Desirable	Supporting Statements/Interview
work and colleagues. Experience of leading a small		
team of staff.		
Commitment to undergo further training through	Desirable	
operational requirements and personal staff		
development.		

Application Form – assessed against the application form, curriculum vitae and letter of support.
Applicants will not be asked to answer a specific supporting statement. Normally used to evaluate factual evidence eg award of a qualification. Will be "scored" as part of the shortlisting process.
Supporting Statements - applicants are asked to provide a statement to demonstrate how they meet the criteria. The response will be "scored" as part of the shortlisting process.

Interview – assessed during the interview process by either competency based interview questions, tests, presentation etc.

